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# JUBILEE FIELD



## SURGERY

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### **Patient Participation Group**

We are encouraging patients to give their views about how the practice is doing. We would like to be able to find out the opinions of as many patients as possible and are asking if people would like to provide their email addresses so we can contact you by email every now and again to ask you a question or two.

Would you be interested in joining our 'virtual' group?

If so, please ask at Reception for further information and contact form. Alternatively, please visit our website and click on the Patient Group link.

We look forward to hearing from you!

# Patient Group News



## Dispensary Challenges

This summer has presented a number of challenges in our very busy Dispensary, including major disruption to our supply when our wholesalers' computer stock system failed, and increasing shortages of many drugs.

Our dedicated staff have worked extremely hard to keep things running as smoothly as possible, but there have been some frustrations along the way. Thank you to all the patients who have been understanding in these trying times - it really helps!

We are really pleased to welcome a new Sarah to the Dispensing team. She comes with plenty of great experience and we are delighted to have her on the team.

## Student Nurse

This week we will be welcoming our first student nurse on placement with us. Angeline is a 2nd Year student who has chosen to come to us to learn more about life in Primary Care. We are really looking forward to welcoming Angeline and hope that she is enthused by rural General Practice and our fabulous Nursing Team.

## Flu Jabs

Flu season is upon again once more! This year we have a vaccine that is suitable for all age groups, which we hope will provide a smooth roll out for as many patients as possible. A Saturday flu clinic is happening at the end of September, and another at the end of October, but there will also be availability on other days throughout the season.

There is some very good information about eligibility on the NHS website.

## Young Parents Support Group

We have begun a new programme for Young Parents who have recently had their first child. This can be a wonderful but also challenging time, and we hope to offer practical advice and support in a relaxed setting here at the surgery.

We have put together a series of information sessions on topics such as Feeding and Nutrition, Emotional Well-being and Surviving the First Months!

This will be followed by a Baby Massage course later in the year, and we hope to run these sessions for further groups of parents who have babies under 6 months going forward.

## Carers Afternoon Tea

We will soon be inviting patients who are Carers to an Afternoon Tea on 15th November at Grittleton Village Hall. We are currently gathering some attractions to go with the tea and cake, and hope to be able to offer some pampering treats from the students of Chippenham College, as well as information on accessing learning for those who find it tricky to leave the home due to their caring responsibilities.

If you know anyone who is a Carer who may benefit from some extra support, please let us know so that we can get in touch and offer help.