

# Patient Group News



## Flu Jabs - They have Arrived!

It's that time already! The flu jabs have arrived and we have already vaccinated over one hundred patients, which is a great start.

As you may have read in the news, this year there are two types of vaccination for adults, with the over 65 age group receiving an injection designed to boost the immune response in this age range, giving improved protection.

Please spread the word and we hope to see as many people as possible coming along for their jab this year.

## New Nurse

Our brand new nurse Anna Woodward has started work at the surgery. She joins Emmie and Vicky to provide additional nursing hours which will, we hope, increase appointment availability for patients.

## Support for Carers

As part of our efforts to support those patients who act as unpaid carers, we will be holding a Carers Clinic here at the surgery in November. This will be a health check appointment with the nurse, followed by review with a support worker from Carer Support Wiltshire, who can give advice about the benefits and support available to carers.

Carers are also eligible to receive a flu jab: if you know someone who supports or looks after a family member or friend, please encourage them to come along for a jab this winter.

## Patient Access

For some time now, we have been offering an online service known as Patient Access. By using Patient Access, patients are able to order repeat prescriptions online, book appointments, amend address details as well as view some parts of their medical record. It has proved especially useful for people to check and order repeat medication.

This month we will be encouraging patients to come along with some photographic ID so that we can register them to use the service. Please do come in and sign up at Reception!